

The State and Future of Physician Leadership in the U.S. Healthcare System

Daniel K. Zismer, Ph.D.
Associate Professor and Director,
MHA and Executive Studies
School of Public Health
Associate Adjunct Professor,
School of Medicine
University of Minnesota



Market observation:

There is accelerating need and opportunity for
physicians as leaders in a transforming U.S.
healthcare system



Drivers of an Accelerating Trend:

- Hospitals and independent physicians are consolidating (with each other), forming larger and more complex integrated clinical care and business models.
- Physicians emerging from clinical training are not being attracted to the private practice opportunities that remain.



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Drivers of an Accelerating Trend:

- The larger, more complex integrated health system models have complex, organized physician services contained within the model, requiring physicians as leaders and enterprise managers.
- As health reform dynamics affect delivery, care efficiency and effectiveness require physicians to manage care across a full continuum within key clinical service lines, e.g. cardiovascular, cancer, orthopedics.



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Drivers of an Accelerating Trend:

- In these larger integrated health systems, nearly 60% of revenues are earned in ambulatory settings.
- Fast-changing clinical care models affect overall system and capital performance, requiring physician decision-making and management.
- Physicians' incomes are dependent on the financial success of the clinical and business models.



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Typical physician leadership positions in larger integrated health systems

- Chief Executive Officer (an increasing number of physicians are becoming CEOs)
- Chief Clinical Integration Officer (responsible for the assimilation and implementation of clinical best practices across care sites)
- President, medical group (the physician service enterprise within the HIS)

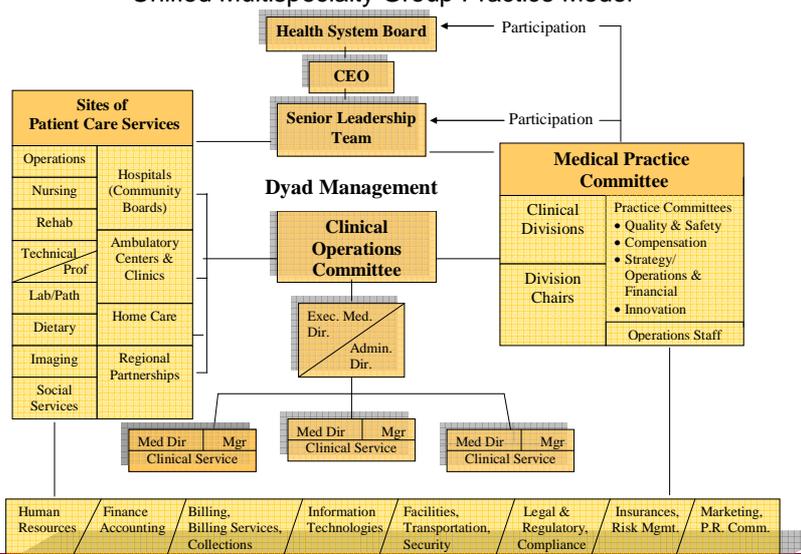


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Typical physician leadership positions in larger integrated health systems

- Medical director (of clinical service line)
- Chief of clinical informatics (the conversion of patient data to clinical information applications)
- Clinical division chief (e.g. medicine, surgery, etc.)

Integrated Health System Organization Design: Unified Multispecialty Group Practice Model



The “Dyadic Model” of Management

- Used by growing numbers of IHSs
- Pairs a physician leader with a qualified non-physician executive
- Shared accountabilities with differing job functions

The Dyadic Management Model for the Integrated, Community Health System

Physician Co-Manager

- Quality of the Clinical Professionals and work
- Provider Behaviors
- Provider Production
- Clinical Innovation
- Compliance
- Patient Care Standards
- Clinical Pathway/Model Management
- Referring Physician Relations
- Provider “Leverage”

Administrative Co-Manager

- Mission
- Vision
- Values
- Culture
- Overall Performance
- Internal Org. Relationships
- Strategy
- Operations
- Revenue Management
- Operating Expense Management
- Capital Planning and Application
- Staffing Models
- Performance Reporting
- Supply Chain
- Support Systems and Services

Compensating physician leaders

- Each has a defined job description
- Must maintain a clinical practice (except for physician CEOs, Chief Integration Officers and others who may serve as senior leaders within the HIS)
- Each is compensated according to the defined job. Physicians who are leaders less than half-time are compensated for “lost” clinical time at clinical rates



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What does the U.S. market look like for physician leadership development?

- “Emerging physician leader” training programs
- Physicians in executive MHA/MBA programs
- Senior-level clinician leaders seeking advanced leadership and managerial training
- Online programs will grow (the best will be structured, cohort-based programs)



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What is the expected “value proposition” of physicians as leaders and managers of IHSs (i.e., what should be achieved with physicians as leaders/managers of IHSs)?

- Optimal application of the physician services resource potential
- Rapid assimilation of evidence-based clinical best practices.
- Optimal care process efficiency (and related cost management)

What is the expected “value proposition”?

- Ability to recruit and retain the best clinicians in a short supply/high demand marketplace.
- Effective total care-cost management in an environment that requires health systems to assume financial risk.
- Optimization of capital efficiency (especially under conditions of compressed depreciation curves).
- Ability to quickly modify clinical delivery models.

What is the expected “value proposition”?

- Reduction (minimization) of unproductive clinical care variation.
- Ability to assume and effectively manage financial risk for specific populations with chronic disease.
- Create “leverage” within the IHS model, especially planning and delivery team leverage

Summary

- The U.S. healthcare system will continue to consolidate.
- Larger, more complex integrated health systems will form.
- Success in a “reforming” U. S. healthcare marketplace will require trained physician leaders.
- Physicians will seek leadership and management training earlier in their career development.